



COURSE TITLE : Safety Induction FOR TOURISM INDUSTRY (SITI)
COURSE DURATION : 1-day(s) / 7.00-hour(s) **COURSE CODE** : SITI
COURSE CATEGORY : Induction **COURSE LEVEL** : Basic

1. OBJECTIVE(S):

At the end of the course, the participant will be able to:

- i. Understanding the concept of OSH and explaining the importance of OSH in tourism
- ii. Identifying the responsibilities of Tourism Operators and recognizing legal implications
- iii. Understanding the meaning of hazards and risks. Identifying hazards in tourism activities
- iv. Understanding the concept of risk assessment and determining appropriate preventive measures
- v. Understanding the meaning of emergencies and Identifying common types of emergencies
- vi. Knowing initial response actions and understanding the limits of the Tourist Guide's role
- vii. Understanding the importance of safety communication and delivering effective safety briefings
- viii. Managing group behavior and applying leadership in risk situations

2. TARGET GROUP(S):

- i. Tourist Guides;
- ii. Tourism Operators;
- iii. Workers and Contractors; and
- iv. Accommodation Providers.

3. ENTRY REQUIREMENT(S):

- i. Able to read, write and understand Bahasa Melayu/ English.

4. TOPIC(S):

- Introduction to OSH in Tourism
- Introduction to Hazards and Risk Prevention
- Emergency Handling and Initial Response
- Safety Communication and Leadership

5. LIST OF REFERENCE BOOK(S):

- i. Occupational Safety and Health Act 1994

6. LIST OF TEACHING AID(S):

- i. LCD projector.



- ii. Computer.
- iii. White board with accessories.
- iv. Flip chart with accessories.

7. LIST OF CLASSROOM ACTIVITIES:

- i. Lecture.
- ii. Discussion.

	NATIONAL INSTITUTE OF OCCUPATIONAL SAFETY AND HEALTH		
	COURSE SCHEDULE		
	Document No.	Revision No.	Page
	NIOSH-PDD-CS-SITI	PDD21118	3 / 3

COURSE TITLE: SAFETY INDUCTION FOR TOURISM INDUSTRY (SITI)
Induksi Keselamatan untuk Industri Pelancongan

DAY ONE / Hari Pertama

TIME	HOUR	TOPIC	TRAINER / FACILITATOR
0830 - 0900	0.50	Pendaftaran	NIOSH
0900 - 1030	1.50	Topik 1 – Pengenalan KKP dalam Pelancongan - Memahami konsep KKP - Menjelaskan kepentingan KKP dalam pelancongan - Mengenal pasti tanggungjawab Pengusaha Pelancong - Menyedari implikasi undang-undang	
1030 - 1045	0.25	Rehat Pagi	
1045-1215	1.50	Topik 2 – Pengenalan Hazard dan Pencegahan Risiko - Memahami maksud hazard & risiko - Mengenal pasti hazard dalam aktiviti pelancongan - Memahami konsep penilaian risiko - Menentukan langkah pencegahan sesuai	
1215 -1300	0.75	Topik 3 – Pengendalian Kecemasan dan Tindak Balas Awal - Memahami maksud kecemasan - Mengenal pasti jenis kecemasan lazim - Mengetahui langkah tindak balas awal - Memahami had peranan <i>Tourist Guide</i>	
1300 -1400	1.00	Rehat Tengahari	
1400 - 1445	0.75	Bersambung	
1445 – 1615	1.50	Topik 4 – Komunikasi Keselamatan dan Kepimpinan - Memahami kepentingan komunikasi keselamatan - Menyampaikan <i>safety briefing</i> berkesan - Mengurus tingkah laku kumpulan - Mengaplikasi kepimpinan dalam situasi risiko	
1615 -1630	0.25	Rehat Petang	
1630 - 1730	1.00	Penilaian	
	7.00	END OF THE COURSE	